



In the Name of Allah, the Most Beneficent, the Most Merciful



## CIRCULAR

Date: 04 June 2021

To: IBG Members

Sub: IBG members' change in a support email

Dear IBG Members,

We regret to inform you that due to some policy issues from the email provider our support emails are updated as follow

1. If you are not a complainer, then shall feel free to send us an email at [nocomplaint@heeraibg.in](mailto:nocomplaint@heeraibg.in)
2. If you see the membership surrender message on the screen and you've not withdrawn all TCNs. then kindly send us an email to [ibgsurrender@heeraibg.in](mailto:ibgsurrender@heeraibg.in)
3. If you do not have UPR (unit purchase certificate). You shall send us an email to [nouprcertificate@heeraibg.in](mailto:nouprcertificate@heeraibg.in)
4. If you are willing to visit the Heera Group Central office, You shall send us an email to [appointment@heeraibg.in](mailto:appointment@heeraibg.in)

Regards



**DR. NOWHERA SHAIK**  
CEO, Heera Group of Companies

**"Stay Safe, Stay Healthy!"**